Uniwell4Cafés
POS Ready

Basic '10th Coffee Free' Loyalty System

Overview

Allows customers to receive a 'point' for each valid beverage they purchase and then receive a voucher on accruing a set number of points. When presenting their voucher, a 'Complimentary' coffee can be made available to the customer.

Related Buttons on the POS Terminal

- Customer Manage – allows new customers to be entered and existing customers to be associated with the sale.
- Complimentary – on presenting a valid voucher, register the item being given to the customer in the sale as complimentary ('Comp Item' button) – to assist with security, this function is under Manager control.

Preconfigured System Defaults

- Coffee items have been allocated 1 point – use your Uniwell Lynx Lite software to allocate points to other valid beverages
- A simple Voucher will be printed after the Customer accrues 9 points

Associating a Customer to a Sale

Either before or during the transaction, press the Customer Manage button.

Use the Customers mobile number as their Customer Code. Search for an existing Customer Code, or select 'Add'.
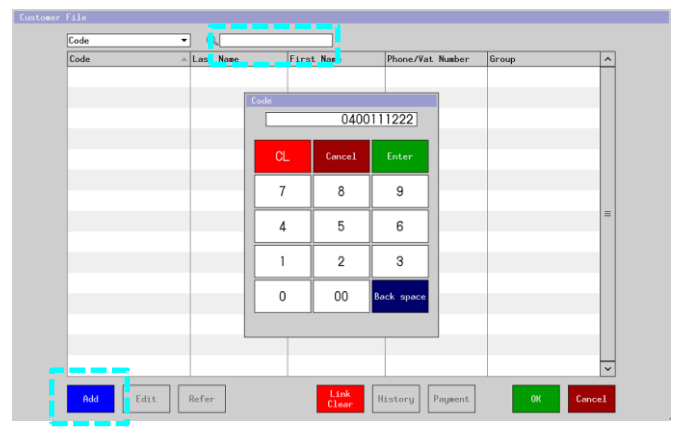
Checking the Points Balance and providing the Complimentary Beverage

On selecting the Customer, you will see the Points Balance and can provide the Customer with feedback.

On earning the free coffee, the POS will generate a voucher.

On receiving a valid voucher, add the item that the Customer is receiving for free, and press the 'Comp Item' button.

You will need to enter a 'Manager' code to permit this.
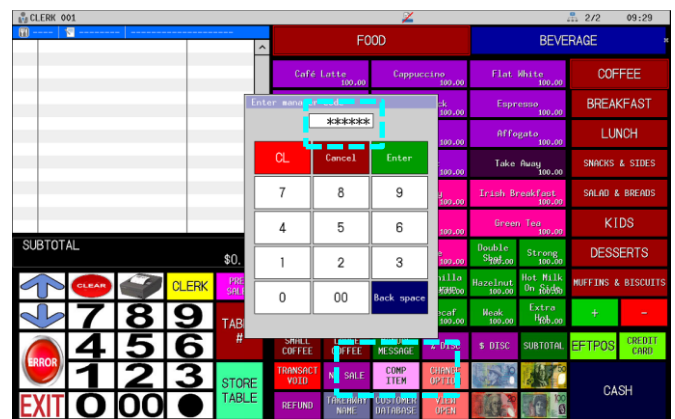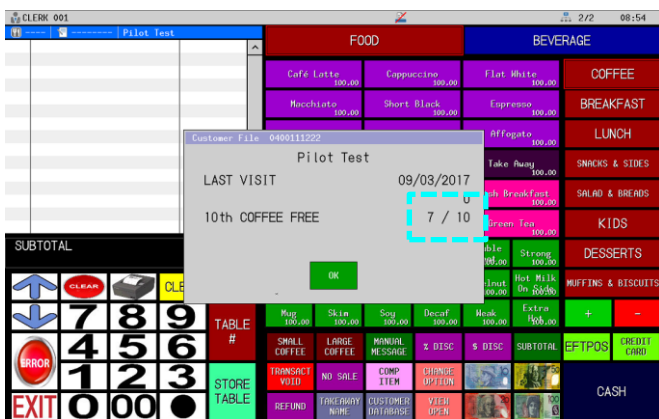
Related Reports in Uniwell Lynx Lite:

Your Transaction Report shows the quantity and value of Complimentary sales recorded.

Additional Notes:

Customer details are only stored in your Uniwell4Cafes POS terminal – no Customer data or details are returned to Uniwell Lynx Lite. (Note: Upgrading to Uniwell Lynx with Customers module provides Customer data reporting & promotions)